



Attention Agents!

Effective 10/24/2020, American Access Casualty Company is introducing new features to the payment process. These changes increase security of card holder information and improve our ability to service customers in a safe and efficient manner.

The exciting new features include:

- Save credit card information for future payments
- Virtual Keyboard
- American Express credit card option

A training PowerPoint and video have been added to the agent portal under “Training Documents and Training Videos”. We encourage everyone to review this information prior to 10/24/2020.

Thank you for your continued business!

Your friends at:
American Access Casualty Company

Questions?

Please contact your Underwriter, Underwriting Department or Marketing
Department at:
(888) 663-5443